

EMERGENCY CONTACT NUMBERS

Updated 5.4.2024



HOUSING ASSOCIATION EMERGENCY REPAIRS:

- **ARK HOUSING**
 - Gas central heating - Richard Irvin 0131 654 4400
 - Other emergencies: HF Group Ltd 0131 337 4011 or 0800 783 9480
- **BIELD:**
 - Out of hours: 0141 950 1025 Bield Response 24
 - Office hours: 0141 270 7200
- **CASTLE ROCK (Places for People):** 01772 667002
- **DUNEDIN CANMORE (Wheatley Group):** 0800 561 0088
- **HILLCREST:** 08000 324 888
- **HOME GROUP:** 0345 141 4663
- **LINK HOUSING:**
 - Out of hours: 0800 783 7937
 - Office hours: 0345 1400 100
- **MANOR ESTATES:**
 - Gas and heating: 0131 440 4666 Lothian Gas
 - for anything else: 01506 242 120 or 0800 093 8823 Novus
- **MUIRHOUSE HOUSING:** 0131 336 5282 24hrs
- **Harbour Homes:**
 - Out of hours: 0800 783 7937 (Bield24)
 - Office hours: 0808 100 0403 (closed 26-30/12)
- **VIEWPOINT:**
 - Out of hours: 0800 3457 347 or Hanover telecare 0345 604 4686
 - Office hours : 0800 3457 347
- **CEC:** 0131 200 2345 / 0131 200 2000
- **Emergency glazier:** Keith at Munro the glazier 07921 353122

FOR ANY OTHER EMERGENCIES not covered by your Housing Association:

- **ABLE GROUP:** Follow the instructions below:-

Your new account number is **XA3888** and under the name of The Action Group when making a booking please state you have an account and give either your account name or number. **We accept bookings via email Monday to Friday 8am-5pm, for anything out of hours (after 5pm) or at the weekend, please call our office stating the above.**

Your priority contact number is **01702 429630** and this can be called 24 hours a day. Alternatively, you can email us at priorityaccounts@able-group.co.uk (please be aware, this email is only monitored Monday-Friday 8am-5pm)